



UTA Contacts for our Vanpools Participants  
May 31, 2022

**Michael Goldman – Program Manager**  
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Email: [mgoldman@rideuta.com](mailto:mgoldman@rideuta.com)

**Vanpool Support Specialists**

**Lori Coca**  
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**Luwanna Fitzgerald**  
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**Nanette Wilson**  
Office: (801) 287-2075

Email: [Nwilson@rideuta.com](mailto:Nwilson@rideuta.com)

- Rider Roster Updates
- Carpool and Vanpool Matching
- Submittal of Driving Records
- Update/Request Customer Account Information
- Procedure Inquiries and Customer Support
- Monthly Ridership Reporting

**Vanpool Fleet Maintenance Office Supervisor**

**Mike Romero**  
Office: (801) 287-5325

Email: [mromero@rideuta.com](mailto:mromero@rideuta.com)  
Cell: (801) 512-5665

- Report Incidents or Accidents
- Maintenance Inquiries
- Safety and Inspection Information
- Where to get service
- Pre-Authorization for Service

**Vanpool Maintenance Office Specialist**

**Daisha Montgomery**  
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**Vanpool Maintenance Specialists**

**Tino Vigil**  
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**Brett Williams**  
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Cell: (801) 300-6640

- Maintenance Inquiries
- Safety and Inspection Information
- Where to get service
- Pre-Authorization for Service

**Vanpool Customer Accounts Specialist**

**Lani Laumua**  
Office: (801) 287-2271

- Account Balance Inquiries
- Billing address changes

Email: [lalumua@rideuta.com](mailto:lalumua@rideuta.com) or [vanpoolbilling@rideuta.com](mailto:vanpoolbilling@rideuta.com)  
Fax: (801) 287-5031

- Gas Card Statements
- Maintenance Statements

**Additional Vanpool Resources**

Customer Complaints (toll free) 1-888-RIDEUTA (743-3882)  
Transit Public Safety...1-801-287-EYES (287-3937)  
RidePro Billing <https://www.utacommutter.com/uta2>  
[www.rideuta.com](http://www.rideuta.com)  
[www.rideuta.com/vanpool](http://www.rideuta.com/vanpool)  
[www.rideuta.com/rideshare](http://www.rideuta.com/rideshare)  
[www.utacommutter.com](http://www.utacommutter.com)  
[www.utacommutter.com/rideprovan](http://www.utacommutter.com/rideprovan)